

#### Where do members go for support? Tik Tok comes to pensions.



David Millar, LCP

DC and Financial Wellbeing Conference 2023

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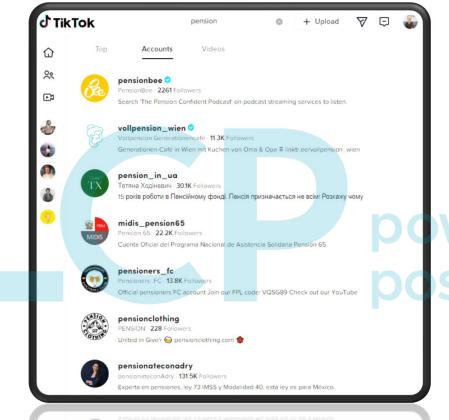
Q. If employees are worried or concerned about something, where would they go for support?

	Employee view	Employer view
Partner or family member	28%	43%
Friend or colleague	20%	50%
Specialist adviser e.g. bank or debt support	13%	23%
Online chatroom, website or search engine	10%	20%
Manager or team leader	10%	58%
Company's HR team	8%	38%
Sorted problem on own	8%	3%

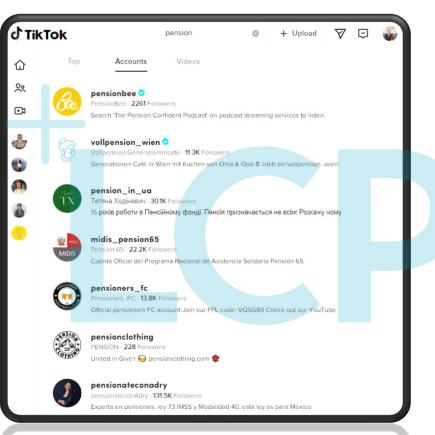
**48%** of employees are lucky enough to have a family member or friend who is a professional financial adviser

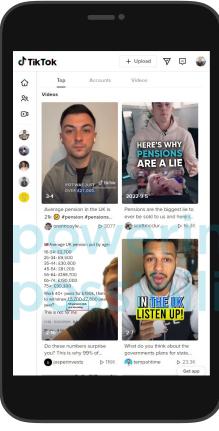
**10%** of people admit to using various online sources for help





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<b>A 2</b> 7	user2244845183329 Don't listen to him.	~	
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	Edward Bearcroft		rina
	1. Everyone can have a SIPP and invest in whatever 2.	$\bigcirc$	
	Life Expectancy at 66 is 82 3. I'm 58 feel the same as	1	10 C 10 C 10 C 10 C
	18. Likely same at 66. Get a pension.		SIDIIT\
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	'Property and Stocks' - both investments that can be	$\odot$	
	included in your pension plan	1	
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#### Prepare for the storm when the sun is shining





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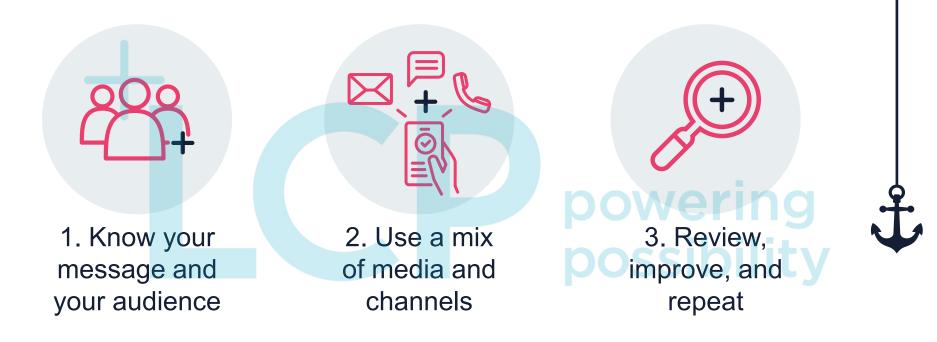
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If you aren't communicating someone else is

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#### Set a communications strategy



#### *The biggest myth in pensions* Pensions are dull

Birdwatching. Gardening. Knitting. Solving Rubik's Cubes. Watching TV. Bowls. Ballroom dancing. Cooking. Gaming. History. Restoration. Tracing ancestry. Rambling. Antiques. Farming. Baking. Pottery. Angling. Chess.

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THE WPP FUTURE SAVINGS PLAN . O

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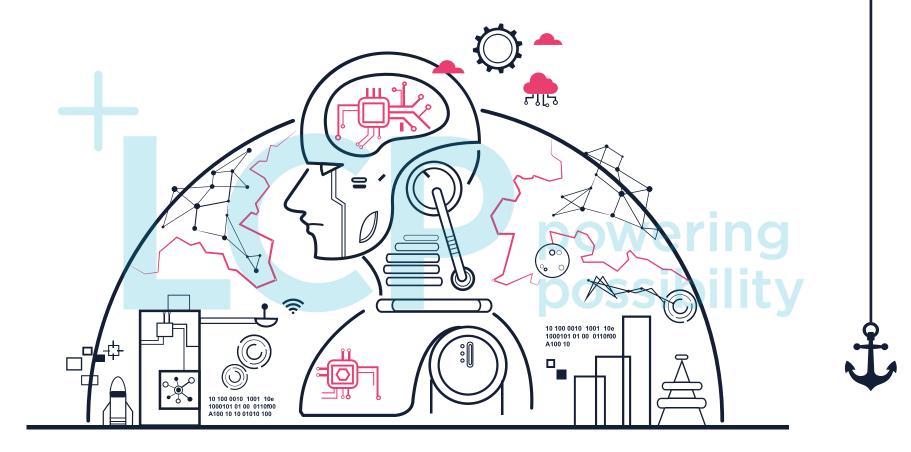
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# There's no such thing as a dull subject - only dull content

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#### Key takeaways

